Northern Upland Health Support Project (P082672)

Key Dates

Key Project Dates

- Board Approval date: 13-Mar-2008
- Effectiveness Date: 08-Oct-2008
- Planned Mid Term Review Date: 16-Jul-2012
- Actual Mid-Term Review Date: 16-Jul-2012
- Original Closing Date: 31-Aug-2014
- Revised Closing Date: 29-Feb-2016

Project Development Objectives

Project Development Objective (from Project Appraisal Document)

The project development objective is: Increase utilization of district health services especially among Decision 139 beneficiaries in the Northern Upland Provinces through (i) strengthening of district hospitals and (ii) reducing financial constraints to accessing health services.

Has the Project Development Objective been changed since Board Approval of the Project Objective?
No

Components

- Strengthening District-level Health Services: (Cost $42.90 M)
- Increasing Financial Access to Healthcare Services for Decision 139 Beneficiaries: (Cost $10.00 M)
- Monitoring, Evaluation, and Project Management: (Cost $7.10 M)

Overall Ratings

<table>
<thead>
<tr>
<th>Name</th>
<th>Previous Rating</th>
<th>Current Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Progress towards achievement of PDO</td>
<td>Moderately Satisfactory</td>
<td>Satisfactory</td>
</tr>
<tr>
<td>Overall Implementation Progress (IP)</td>
<td>Moderately Satisfactory</td>
<td>Moderately Satisfactory</td>
</tr>
<tr>
<td>Overall Risk Rating</td>
<td>Moderate</td>
<td>Moderate</td>
</tr>
</tbody>
</table>
The project is to achieve its Development Objectives. The health care support to the poor -- which is no longer provided by the project since end of March 2014 has been replaced by the implementation of the Decision 14 from the provincial budget with the higher rate of support (VND 31K or 3% of basic monthly salary vs VND 25K per day for meal) and wider range of beneficiaries (all the ethnic minority and Kinh people living in the most disadvantaged communes defined by the Government as compared to the poor and ethnic minority only (those who have been identified poor). As of end of March 2015, the inpatient rate is 2.08 times/100 population, increased from 1.93 of the last March 2014 (increased by 7%). It is noted that the inpatient rate is increased aggregately in the whole region, despite the fact that the project has no longer provided meal and transport support to the inpatients who seek the health service in the district hospitals since April 2014. The outpatient rate is also increased from 1.58 times/100 people as of March 2014 to 1.91 in March 2015 (increased by 20%). The beneficiaries receiving long-term education upgrading their qualifications and competencies have exceeded the original project design. There was some delay in the implementation of the additional trainings, especially the trainings on maternal and child health as these are new activities under this project – about 35% and 30% planned short course trainings were delivered by CPMU and PPMUs respectively. The project has disbursed at 95% including the actual expenditures and advances to the implementing agencies.

### Risks

#### Systematic Operations Risk-rating Tool

<table>
<thead>
<tr>
<th>Risk Category</th>
<th>Rating at Approval</th>
<th>Previous Rating</th>
<th>Current Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Political and Governance</td>
<td>--</td>
<td>● Low</td>
<td>● Low</td>
</tr>
<tr>
<td>Macroeconomic</td>
<td>--</td>
<td>● Low</td>
<td>● Low</td>
</tr>
<tr>
<td>Sector Strategies and Policies</td>
<td>--</td>
<td>● Moderate</td>
<td>● Moderate</td>
</tr>
<tr>
<td>Technical Design of Project or Program</td>
<td>--</td>
<td>● Moderate</td>
<td>● Moderate</td>
</tr>
<tr>
<td>Institutional Capacity for Implementation and Sustainability</td>
<td>--</td>
<td>● Moderate</td>
<td>● Moderate</td>
</tr>
</tbody>
</table>
Results

Project Development Objective Indicators

► Utilization rates of in-patient services in District Hospitals among Decision 139 beneficiaries. (Text, Custom)

<table>
<thead>
<tr>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>0.03</td>
<td>0.081</td>
<td>0.081</td>
</tr>
<tr>
<td>Date</td>
<td>30-Jun-2009</td>
<td>31-Dec-2013</td>
<td>31-Dec-2013</td>
</tr>
</tbody>
</table>

► Percent of households who experience catastrophic health care expenditures in the year prior to the survey. (Text, Custom)

<table>
<thead>
<tr>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>14.7%</td>
<td>2.0%</td>
<td>2.0%</td>
</tr>
</tbody>
</table>

► Utilization rates of outpatient health services in district hospitals by Decision 139 beneficiaries (Text, Custom)

<table>
<thead>
<tr>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>0.067</td>
<td>0.082</td>
<td>0.082</td>
</tr>
<tr>
<td>Date</td>
<td>31-Dec-2009</td>
<td>31-Dec-2013</td>
<td>31-Dec-2013</td>
</tr>
</tbody>
</table>

► Proportion of district hospitals that provide full set of health services according to the national norms (Text, Custom)

<table>
<thead>
<tr>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
</table>
Overall Comments

Intermediate Results Indicators

Adherence to treatment protocols in treatment for three common diseases (Percentage, Custom)

<table>
<thead>
<tr>
<th></th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Value</strong></td>
<td>--</td>
<td>--</td>
<td>--</td>
<td>--</td>
</tr>
<tr>
<td><strong>Date</strong></td>
<td>--</td>
<td>--</td>
<td>--</td>
<td>--</td>
</tr>
</tbody>
</table>

Comments
This indicator is measured by several sub-indicators as updates including (i) The proportion of health workers with knowledge of diagnosing and treating Level A/B/C dehydrated diarrhea; (ii) The proportion of health workers with knowledge of diagnosing and treating severe pneumonia; (iii) The proportion of health workers with knowledge of diagnosing and treating poisoning; (iv) Reasonable diagnoses of severe pneumonia; (v) Reasonable diagnoses of Level A dehydrated diarrhea; (vi) Reasonable diagnoses of Level B dehydrated diarrhea; (vii) Reasonable diagnosis of Level C dehydrated diarrhea.

The proportion of health workers with knowledge of diagnosing and treating Level A/B/C dehydrated diarrhea (Percentage, Custom Breakdown)

<table>
<thead>
<tr>
<th></th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Value</strong></td>
<td>9.70</td>
<td>95.20</td>
<td>95.20</td>
<td>14.00</td>
</tr>
<tr>
<td><strong>Date</strong></td>
<td>30-Jun-2009</td>
<td>30-Oct-2014</td>
<td>30-Oct-2014</td>
<td>--</td>
</tr>
</tbody>
</table>
### The proportion of health workers with knowledge of diagnosing and treating severe pneumonia (Percentage, Custom Breakdown)

<table>
<thead>
<tr>
<th></th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Value</strong></td>
<td>13.20</td>
<td>86.90</td>
<td>86.90</td>
<td>18.50</td>
</tr>
<tr>
<td><strong>Date</strong></td>
<td>30-Jun-2009</td>
<td>30-Oct-2014</td>
<td>30-Oct-2014</td>
<td>--</td>
</tr>
</tbody>
</table>

### The proportion of health workers with knowledge of diagnosing and treating poisoning (Percentage, Custom Breakdown)

<table>
<thead>
<tr>
<th></th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Value</strong></td>
<td>26.80</td>
<td>83.00</td>
<td>83.00</td>
<td>37.50</td>
</tr>
<tr>
<td><strong>Date</strong></td>
<td>30-Jun-2012</td>
<td>30-Oct-2014</td>
<td>30-Oct-2014</td>
<td>--</td>
</tr>
</tbody>
</table>

### Reasonable diagnoses of severe pneumonia (Percentage, Custom Breakdown)

<table>
<thead>
<tr>
<th></th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Value</strong></td>
<td>45.50</td>
<td>71.10</td>
<td>71.10</td>
<td>63.70</td>
</tr>
<tr>
<td><strong>Date</strong></td>
<td>30-Jun-2009</td>
<td>30-Oct-2014</td>
<td>30-Oct-2014</td>
<td>--</td>
</tr>
</tbody>
</table>

### Clinical health workers' reasonable diagnosis of general pneumonia (Percentage, Custom Breakdown)

<table>
<thead>
<tr>
<th></th>
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<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Value</strong></td>
<td>19.60</td>
<td>57.00</td>
<td>57.00</td>
<td>27.44</td>
</tr>
<tr>
<td><strong>Date</strong></td>
<td>30-Jun-2009</td>
<td>30-Oct-2014</td>
<td>30-Oct-2014</td>
<td>--</td>
</tr>
</tbody>
</table>
### Reasonable diagnoses of Level A dehydrated diarrhea (Percentage, Custom Breakdown)

<table>
<thead>
<tr>
<th></th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>37.20</td>
<td>78.90</td>
<td>78.90</td>
<td>52.10</td>
</tr>
</tbody>
</table>

### Reasonable diagnoses of Level B dehydrated diarrhea (Percentage, Custom Breakdown)

<table>
<thead>
<tr>
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<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>48.90</td>
<td>85.10</td>
<td>85.10</td>
<td>68.50</td>
</tr>
<tr>
<td>Date</td>
<td>30-Jun-2009</td>
<td>30-Jun-2012</td>
<td>30-Jun-2012</td>
<td>--</td>
</tr>
</tbody>
</table>

### Reasonable diagnosis of Level C dehydrated diarrhea (Percentage, Custom Breakdown)

<table>
<thead>
<tr>
<th></th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>41.20</td>
<td>80.00</td>
<td>80.00</td>
<td>57.70</td>
</tr>
</tbody>
</table>

### Reasonable diagnoses of poisoning (Percentage, Custom Breakdown)

<table>
<thead>
<tr>
<th></th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>61.10</td>
<td>86.20</td>
<td>86.20</td>
<td>85.50</td>
</tr>
</tbody>
</table>
### Proportion of Decision 139 beneficiaries having an understanding of the benefits provided by the HIC programme (Percentage, Custom)

<table>
<thead>
<tr>
<th>Value</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>50.00</td>
<td>94.70</td>
<td>94.70</td>
<td>75.00</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Date</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
</table>

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### The proportion of district hospitals with acceptable operations and maintenance plans and budget for facility and equipment maintenance (Percentage, Custom)

<table>
<thead>
<tr>
<th>Value</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>--</td>
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<td>--</td>
<td>--</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<td>--</td>
<td>--</td>
<td>--</td>
</tr>
</tbody>
</table>

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#### - The proportion of district hospitals with acceptable operations and maintenance plans and budget for facility maintenance (Percentage, Custom Breakdown)

<table>
<thead>
<tr>
<th>Value</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>49.20</td>
<td>99.30</td>
<td>99.30</td>
<td>40.00</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
</table>

---

#### - The proportion of district hospitals with acceptable operations and maintenance plans and budget for equipment maintenance (Percentage, Custom Breakdown)

<table>
<thead>
<tr>
<th>Value</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>77.10</td>
<td>99.20</td>
<td>99.20</td>
<td>40.00</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
</table>
### Percent of patients satisfied with health services (Percentage, Custom)

<table>
<thead>
<tr>
<th>Value</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Current inpatients (Percentage, Custom Breakdown)

<table>
<thead>
<tr>
<th>Value</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date</td>
<td>30-Jun-2009</td>
<td>31-May-2013</td>
<td>31-May-2013</td>
<td>--</td>
</tr>
</tbody>
</table>

### Recently discharged patients (Percentage, Custom Breakdown)

<table>
<thead>
<tr>
<th>Value</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
</table>

### Health facilities constructed, renovated, and/or equipped (number) (Number, Core)

<table>
<thead>
<tr>
<th>Value</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
</table>
### Health personnel receiving training (number) (Number, Core)

<table>
<thead>
<tr>
<th>Value</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>0.00</td>
<td>6681.00</td>
<td>6681.00</td>
<td>3185.00</td>
</tr>
<tr>
<td>Date</td>
<td>30-Jun-2008</td>
<td>31-Dec-2013</td>
<td>31-Dec-2013</td>
<td>31-Aug-2014</td>
</tr>
</tbody>
</table>

### People with access to a basic package of health, nutrition, or reproductive health services (number) (Number, Core)

<table>
<thead>
<tr>
<th>Value</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>20.00</td>
<td>244801.00</td>
<td>244801.00</td>
<td>70.00</td>
</tr>
<tr>
<td>Date</td>
<td>31-May-2008</td>
<td>31-Dec-2013</td>
<td>31-Dec-2013</td>
<td>31-Aug-2014</td>
</tr>
</tbody>
</table>

### Percent of households who identify financial barriers as a main cause for not seeing healthcare. (Text, Custom)

<table>
<thead>
<tr>
<th>Value</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>10.4%</td>
<td>1.2</td>
<td>1.2</td>
<td>maximum 2%</td>
</tr>
</tbody>
</table>

### Percentage of Decision 139 Beneficiaries who have received H1 Cards. (Text, Custom)

<table>
<thead>
<tr>
<th>Value</th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>82.21%</td>
<td>94.3</td>
<td>94.3</td>
<td>70</td>
</tr>
<tr>
<td>Date</td>
<td>30-Jun-2009</td>
<td>30-Jun-2012</td>
<td>30-Jun-2012</td>
<td>03-Jun-2013</td>
</tr>
</tbody>
</table>
### Percent of eligible district health staff who have successfully completed training provided by the project.

<table>
<thead>
<tr>
<th></th>
<th>Baseline</th>
<th>Actual (Previous)</th>
<th>Actual (Current)</th>
<th>End Target</th>
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</thead>
<tbody>
<tr>
<td><strong>Value</strong></td>
<td>0</td>
<td>102</td>
<td>102</td>
<td>80</td>
</tr>
</tbody>
</table>

**Overall Comments**

### Data on Financial Performance

#### Disbursements (by loan)

<table>
<thead>
<tr>
<th>Project</th>
<th>Loan/Credit/TF</th>
<th>Status</th>
<th>Currency</th>
<th>Original</th>
<th>Revised</th>
<th>Cancelled</th>
<th>Disbursed</th>
<th>Undisbursed</th>
<th>Disbursed (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>P082672</td>
<td>IDA-43980</td>
<td>Effective</td>
<td>XDR</td>
<td>38.30</td>
<td>38.30</td>
<td>0.00</td>
<td>36.54</td>
<td>1.76</td>
<td>95%</td>
</tr>
</tbody>
</table>

#### Key Dates (by loan)

<table>
<thead>
<tr>
<th>Project</th>
<th>Loan/Credit/TF</th>
<th>Status</th>
<th>Approval Date</th>
<th>Signing Date</th>
<th>Effectiveness Date</th>
<th>Orig. Closing Date</th>
<th>Rev. Closing Date</th>
</tr>
</thead>
</table>

### Cumulative Disbursements
Restructuring History

Level  Approved on 01-Sep-2014

Related Project(s)

There are no related projects.