Public Disclosure Authorized

Cash Transfer Modernization Project (P160819)

SOUTH ASIA | Bangladesh | Social Protection & Jobs Global Practice |
IBRD/IDA | Investment Project Financing | FY 2018 | Seq No: 3 | ARCHIVED on 31-May-2019 | ISR36781 |

Implementing Agencies: Department of Social Services, Ministry of Social Welfare, Economic Relations Division

Key Dates

Key Project Dates

Bank Approval Date: 31-Jan-2018
Effectiveness Date: 02-Dec-2018
Planned Mid Term Review Date: 31-Dec-2020
Actual Mid-Term Review Date: --
Original Closing Date: 30-Jun-2023
Revised Closing Date: 30-Jun-2023

Project Development Objectives

Project Development Objective (from Project Appraisal Document)

The Project Development Objective is to improve the transparency and efficiency of selected cash transfer programs for vulnerable populations by modernizing service delivery.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

Components

Name
Enhancement of Cash Transfer Programs:(Cost $270.00 M) Modernization of Service Delivery:(Cost $30.00 M)

Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	Satisfactory	Satisfactory
Overall Implementation Progress (IP)	Satisfactory	Satisfactory
Overall Risk Rating	Substantial	Substantial

Implementation Status and Key Decisions

The Project was declared effective by the World Bank on December 2, 2018. As of December 31, 2018, two FY 2019 results indicator targets (also disbursement-linked indicator (DLI) Targets) have been met. These targets relate to (i) beneficiaries enrolled for digital payment (DLI 4. Payment Enrolment), and (ii) access points for digital payments (DLI 6. Payment Points); and have a total allocated amount of USD 22 million equivalent.

Risks

Systematic Operations Risk-rating Tool

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	Substantial	Substantial	Substantial
Macroeconomic	Moderate	Moderate	Moderate
Sector Strategies and Policies	Moderate	Moderate	Moderate
Technical Design of Project or Program	Moderate	Moderate	Moderate
Institutional Capacity for Implementation and Sustainability	Substantial	Substantial	Substantial
Fiduciary	Substantial	Substantial	Substantial
Environment and Social	Low	Low	Low
Stakeholders	Substantial	Substantial	Substantial
Other	--	--	--
Overall	Substantial	Substantial	Substantial

Results

PDO Indicators by Objectives / Outcomes

Improved Transparency and Efficiency

▸P.01. Beneficiaries of cash transfer programs in lowest two quintiles based on poverty score (Text, Custom, DLI)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	51%	51%	51%	80%
Date	31-May-2017	31-May-2017	31-May-2017	30-Jun-2023

◢Female (%) (Text, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Not available	Not available.	Not available.	80%
Date	31-May-2017	31-May-2017	31-May-2017	30-Jun-2023

▸P.02. Vulnerable persons in lowest two quintiles based on poverty score covered by cash transfer programs (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	40%	40%	40%	60%
Date	31-May-2017	31-May-2017	31-May-2017	30-Jun-2023

◢Female (%) (Text, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Not available	Not available	Not available	60%
Date	31-May-2017	31-May-2017	31-May-2017	30-Jun-2023

►P.03. Cash transfer program budget delivered using digital payment (Text, Custom, DLI)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	BDT 0.25 billion	BDT 0.16 billion	BDT 0.55 billion	BDT 20.00 billion
Date	30-Jun-2017	30-Jun-2017	31-Dec-2018	30-Jun-2023

◢Female (BDT) (Text, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	BDT 0.14 billion	Not available	BDT 0.31 billion	BDT 12.00 billion
Date	30-Jun-2017	30-Jun-2017	31-Dec-2018	30-Jun-2023

►P.04. Cash withdrawal time taken using digital payment (Minutes, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	230.00	230.00	230.00	150.00
Date	15-May-2017	16-Jun-2015	15-May-2017	30-Jun-2023

Overall Comments

All current values are based on the Project Report (July-December 2018) submitted to the Bank by DSS on May 14, 2019. The baseline value for the following indicator has also been updated on the basis of this Project Report:

- **P.03.** Cash transfer program budget delivered using digital payment

In addition, the baseline date for the following indicator has been corrected on the basis of the *CTM Project Pilot Evaluation Report*, submitted to the Bank by pi Strategy Consulting on May 15, 2017):

- **P.04.** Cash withdrawal time taken using digital payment

Intermediate Results Indicators by Components

Modernization of Service Delivery

▸I.01. Beneficiary records digitized and poverty certified (Number, Custom, DLI)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	3,250,000.00	764,304.00	6,000,000.00
Date	31-May-2017	31-May-2017	31-Dec-2018	30-Jun-2023

◢Female (number) (Number, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	1,885,000.00	448,290.00	3,600,000.00
Date	31-May-2017	31-May-2017	31-Dec-2018	30-Jun-2023

▸I.02. Beneficiaries enrolled for digital payment (Number, Custom, DLI)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	39,008.00	43,000.00	167,241.00	2,000,000.00
Date	30-Jun-2017	31-May-2017	31-Dec-2018	30-Jun-2023

◢Female (number) (Number, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	22,384.00	24,000.00	96,654.00	700,000.00
Date	30-Jun-2017	31-May-2017	31-Dec-2018	30-Jun-2023

▸I.03. Access points for applications and grievances (Number, Custom, DLI)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	4,500.00
Date	31-May-2017	31-May-2017	31-May-2017	30-Jun-2023

▸I.04. Access points for digital payments (Number, Custom, DLI)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	58.00	44.00	164.00	2,000.00
Date	30-Jun-2017	31-May-2017	31-Dec-2018	30-Jun-2023

▸I.05. Unions using poverty score for beneficiary selection (Number, Custom, DLI)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	2,250.00
Date	31-May-2017	31-May-2017	31-May-2017	30-Jun-2023

▸I.06. Unions with personnel trained on business processes (Number, Custom, DLI)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	4,500.00
Date	31-May-2017	31-May-2017	31-May-2017	30-Jun-2023

▸I.07. Enrollment decisions made within service standard (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Not available	Not available	Not available	80%
Date	31-May-2017	31-May-2017	31-May-2017	30-Jun-2023

▸I.08. Grievances resolved within service standard (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Not available	Not available	Not available	80%
Date	31-May-2017	31-May-2017	31-May-2017	30-Jun-2023

▸I.09. Community awareness of application and selection process (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Not available	Not available	Not available	80%
Date	31-May-2017	31-May-2017	31-May-2017	30-Jun-2023

◢Female (%) (Text, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Not available	Not available	Not available	80%
Date	31-May-2017	31-May-2017	31-May-2017	30-Jun-2023

▸I.10. Beneficiaries satisfied with service delivery (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Not available	Not available	Not available	80%
Date	31-May-2017	31-May-2017	31-May-2017	30-Jun-2023

◢Female (%) (Text, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Not available	Not available	Not available	80%
Date	31-May-2017	31-May-2017	31-May-2017	30-Jun-2023

Overall Comments

All current values are based on the Project Report (July-December 2018) submitted to the Bank by DSS on May 14, 2019. The baseline values for the following indicators have also been updated on the basis of this Project Report:

- **I.01.** Beneficiary records digitized and poverty certified
- **I.02.** Beneficiaries enrolled for digital payment
- **I.04.** Access points for digital payments

Disbursement Linked Indicators

▸DLI 1 Targeting Modernization (Text, Outcome, 30,000,000.00, 0.00%)

	Baseline	Actual (Previous)	Actual (Current)	Year 5 (FY 2023)
Value	51%	51%	51%	80%
Date	--	31-May-2017	31-May-2017	--

▸DLI 2 P.03. Cash transfer program budget delivered using digital payment (Text, Outcome, 30,000,000.00, 0.00%)

	Baseline	Actual (Previous)	Actual (Current)	Year 5 (FY 2023)
Value	BDT 0.25 billion	BDT 0.16 billion	BDT 0.55 billion	--
Date	--	31-May-2017	31-Dec-2018	--

▸DLI 3 I.01. Beneficiary records digitized and poverty certified (Number, Intermediate Outcome, 38,000,000.00, 0.00%)

	Baseline	Actual (Previous)	Actual (Current)	Year 5 (FY 2023)
Value	0.00	3,250,000.00	764,304.00	--
Date	--	31-May-2017	31-Dec-2018	--

▸DLI 4 I.02. Beneficiaries enrolled for digital payment (Number, Intermediate Outcome, 38,000,000.00, 0.00%)

	Baseline	Actual (Previous)	Actual (Current)	Year 5 (FY 2023)
Value	39,008.00	43,000.00	167,241.00	--
Date	--	31-May-2017	31-Dec-2018	--

▸DLI 5 Contact Points (Number, Intermediate Outcome, 39,000,000.00, 0.00%)

	Baseline	Actual (Previous)	Actual (Current)	Year 5 (FY 2023)

Value	0.00	0.00	0.00	4,500.00
Date	--	31-May-2017	31-May-2017	--

▸DLI 6 I.04. Access points for digital payments (Number, Intermediate Outcome, 39,000,000.00, 0.00%)

	Baseline	Actual (Previous)	Actual (Current)	Year 5 (FY 2023)
Value	58.00	44.00	164.00	--
Date	--	31-May-2017	31-Dec-2018	--

▸DLI 7 Selection Process (Number, Intermediate Outcome, 28,000,000.00, 0.00%)

	Baseline	Actual (Previous)	Actual (Current)	Year 5 (FY 2023)
Value	0.00	0.00	0.00	2,250.00
Date	--	31-May-2017	31-May-2017	--

▸DLI 8 Capacity Building (Number, Intermediate Outcome, 28,000,000.00, 0.00%)

	Baseline	Actual (Previous)	Actual (Current)	Year 5 (FY 2023)
Value	0.00	0.00	0.00	4,500.00
Date	--	31-May-2017	31-May-2017	--

Data on Financial Performance

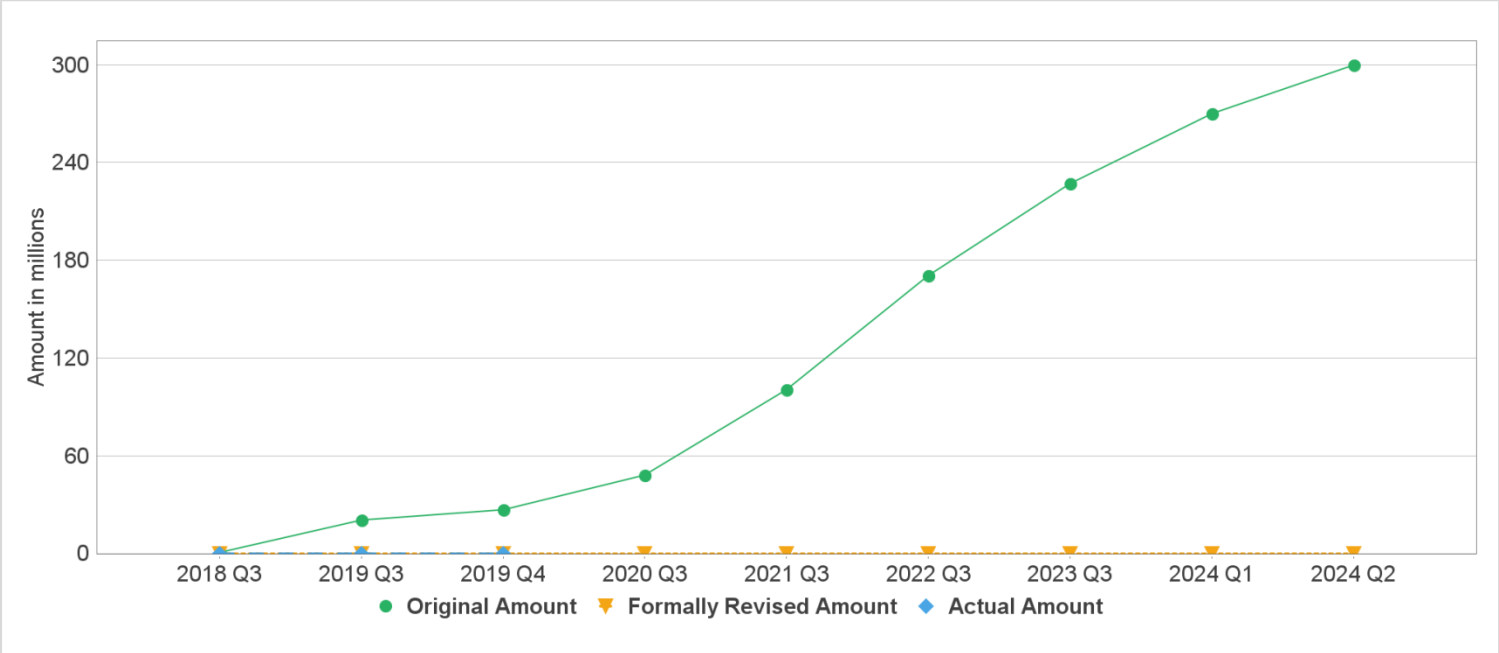
Disbursements (by loan)

Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	% Disbursed
P160819	IDA-61630	Effective	USD	300.00	300.00	0.00	0.00	296.53	0%

Key Dates (by loan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P160819	IDA-61630	Effective	31-Jan-2018	28-Oct-2018	02-Dec-2018	30-Jun-2023	30-Jun-2023

Cumulative Disbursements



Restructuring History

There has been no restructuring to date.

Related Project(s)

There are no related projects.